

# 10 points to remember about Natural Stone

1. Stone requires one coat of "Simple Seal" before and after grouting to enhance the colour and prolong durability. Trays and basins are delivered already sealed.
2. The colour and patina of each tile can alter depending on the stone in question.
3. A number of tiles may be delivered slightly chipped - this is normal and are used where cuts are required.
4. Stone tiles are more heavy than ceramic and the walls require proper preparation by an experienced Tiler before installation.
5. Colour and patina differences may occur between batches purchased at different times..
6. The Tiler must always confirm the quantities required before an order is placed.
7. Stone trays require tanking. Please speak to your salesperson.
8. Stone cladding grout lines for a seamless look. A specialised installation service can be supplied.
9. Help on site for delivery is required, especially for cladding and larger sized tiles.
10. Tiles are special order and are non cancellable and non returnable. 15% excess is recommended.